

# CASE-STUDY: 2019 HONDA ACCORD EX-L

Client Success Story – Car Parts Store USA



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# Client Background

**Client:** Sarah Thompson

**Location:** Denver, Colorado

**Vehicle:** 2019 Honda Accord EX-L (1.5L Turbocharged I4)

**Mileage:** 85,000 miles

Sarah drives her 2019 Honda Accord EX-L every day for work and running her small business. The car has been solid, comfortable, quick, and loaded with technology. But lately, it has been giving her trouble.





## Challenges Faced By Sarah

Over the last few months, Sarah's Accord started acting up. A bunch of problems showed up, messing with how it runs and feels.

- ◆ **Intermittent Engine Hesitation:** The car would occasionally hesitate or lag during acceleration.
- ◆ **Illuminated Check Engine Light:** Diagnostics pointed to potential turbocharger and ignition coil faults.
- ◆ **Increased Fuel Consumption:** Her gas mileage got worse by about 15%, so she's spending more on fuel each month.
- ◆ **Dealer Repair Estimate:** The local dealership quoted over \$3,000 to replace the turbo assembly and ignition components including labor and OEM parts.

Sarah was fed up with the dealer's high price and long wait, especially since she thought her car should still be running fine.



## Solution Provided By Car Parts Store USA

After researching alternatives, Sarah contacted Car Parts Store USA for a more affordable and efficient solution. Our team of parts specialists reviewed her situation and recommended a comprehensive solution:

- ◆ OEM-Quality Turbocharger Assembly for direct-fit replacement with a 24-month warranty
- ◆ Set of 4 High-Performance Ignition Coils which is designed to restore spark efficiency
- ◆ NGK Iridium Spark Plugs for improved combustion and long-lasting performance
- ◆ Turbo Oil Feed Line Kit to prevent future clogging and oil starvation
- ◆ Free Diagnostic Support to guide Sarah's local mechanic on installation specifics

Total parts cost her \$1,150. That's way less than the dealer wanted for factory parts. Shipping was free, and all components were delivered within 3 business days.



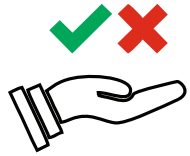


# Benefits and Implementation

Sarah's local trusted mechanic handled the installation using the parts supplied by Car Parts Store USA. The install took 8 hours spread over 2 days. The mechanic said everything fit just right; no cutting, no messing around.



## Post-Installation Improvements:



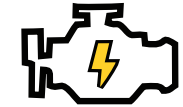
Hesitation  
Eliminated



**+16%**  
Fuel Efficiency Restored



**\$1,800**  
Saved Over Dealer Pricing



**0**  
Check Engine Lights Remaining

## Post-Installation Improvements:

Car Parts Store USA saved me a small fortune. Their team was honest, fast and they knew exactly what my car needed. The parts arrived quickly and my mechanic was impressed by the quality. I won't shop anywhere else for auto parts again.

Sarah Thompson, Denver, CO

# Impact of Our Solution



**Reduced Repair Costs by 60%**



**Restored Engine Performance and Efficiency**



**Improved Customer Confidence in Long-Term Vehicle Use**



**Built Long-Term Loyalty for Future Maintenance Needs**

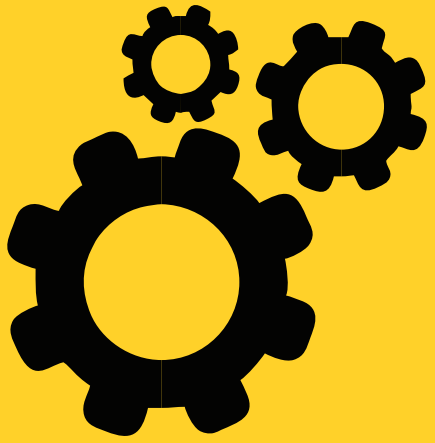




# Conclusion

This case study highlights how Car Parts Store USA helped a client avoid costly dealership repairs while restoring the performance and reliability of her 2019 Honda Accord EX-L. Sarah's experience reinforces our commitment to helping customers drive smarter and save more with expert support, fast delivery, and **OEM**-quality parts at a fraction of the cost.





# Thank You!

For Choosing Our Products

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